

Ridding Resorts of Restaurant Odors

GREECE

A five-star resort and spa on one of Greece's most popular islands had five in-house restaurants, which caused strong odor issues throughout the hotel, including common areas and guest rooms. This was concerning to the agency working with the resort, so they requested the issue be remedied before the heavy travel season began in just two months. This is when the resort contacted DimTech, a trusted global air quality expert.

Working alongside Purafil, DimTech created a solution to eliminate the restaurant odors quickly. We ensured the solution would be less than 40dB for optimal guest satisfaction and comfort. We suggested installing different sized kitchen emissions in varying orientations, which meant a custom three-piece system that combined HEPA filters with UV-C systems and Purafil Select CP Blend media. We also used a silencer to decrease noise generated by the fans. Exhaust units ranged from 4000 m3/h to 7000 m3/h and were in both vertical and horizontal orientations (depending on the space dimensions).

The DimTech and Purafil team was able to deliver the highest level of service in under two months, ensuring odors were successfully eliminated in time for the first guests' arrival. The resort maintained their relationship with the travel agency, allowing them to maintain a high occupancy rate in their peak season.

The resort remains a loyal and odor-free Purafil customer with happy and comfortable guests.

"DimTech did a fantastic job using Purafil solutions. They were able to solve our problem on time, so we could avoid having complaints from hotel guests during the high season" - Resort Maintenance Manager

